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Refer to the GW3-TRBO Manual Overview for your full license. All license information contained on pages 4-7 (Book 600-2.16.15-AA.1) are to be considered as contained herein.

Support

Customer satisfaction is our number one priority at Genesis. We are here to provide you with the best software possible, and we want to know when you have any questions, concerns or problems with GW3-TRBO so that we can make it a better product for everyone.

Refer to the Troubleshooting & Support section of the GW3-TRBO Manual Shell (Book 600-2.16.15-AA.1) for complete support and contact information.
## Document History

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Goals
This guide will take you through the steps necessary to properly install and prepare a machine for the GW3-TRBO software program.

Who Should Read This Manual?
This document is provided to assist technicians who must perform a hardware replacement for a GW3-TRBO installation.

If you are an end user or have just received your GW3-TRBO machine from Genesis, then congratulations, you are already done! Genesis performs all pertinent stages of this guide prior to shipping GW3-TRBO machines. As an end user, you simply need to plug in your (optional) external alarm relay. Refer to Stage 1 for guidance in plugging these in. Your next step will be to go through the GW3-TRBO Trbo Quickstart Guide. Many of the steps in it have also been done for you, but you will still need to go through it to ensure that everything is configured accurately.

How This Manual Is Organized
This manual is organized as follows:

- **Hardware Components**: Instructions on installing and configuring additional hardware devices.

This manual contains the following images, used to indicate that a segment of text requires special attention:

- **Additional Information**: Additional information is used to indicate shortcuts or tips.

- **Warning**: Warnings are used to indicate possible problem areas, such as a risk of data loss or incorrect/unexpected functionality.
Stage 1  Hardware Components

The next stage involves installing and configuring the additional hardware components that are optional for GW3-TRBO.

1. Plug the External Alarm Relay (if applicable) into the USB slot right beside the NIC port on the motherboard.

![Figure 1.1 – External Alarm Relay](image)

2. Wait for the status light on the device to turn green to confirm that it was installed properly.
Conclusion

This completes the preparation of the GW3-TRBO machine for the installation of the GW3-TRBO software.

What Next?

Refer to the document below for further instructions for software installation and configuration.

- GW3-TRBO Trbo Quickstart Book

This document is located on your GW3-TRBO installation media.