



GW3-TRBO®
SystemMap
Software Version 2.17.4
Module Book

GW3-TRBO®

600-2.17.4-VV.1
2/11/2021

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Refer to the *Troubleshooting & Support* section of the GW3-TRBO Manual Shell (Book 600-2.17.4-AA.1) for complete support and contact information.

Document History

Revision	Description	Author
2.13	Initial Release	JAW
2.14	Updates prior to release	JAW
2.15	Revisions Before Release	REB
2.16	Revisions Before Release	JPS

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About this Manual

Goals

This manual describes the function and role of the SystemMap module in the GW3-TRBO solution and provides instructions on using the SystemMap graphical user interface (GUI).

Who Should Read This Manual?

This manual is written with an expected audience of novice to mid-level MOTOTRBO system users and novice to mid-level PC users.

How This Manual Is Organized

This manual is organized as follows:

- **Overview:** Describes the SystemMap module, the SystemMap GUI and the organization of the information within the SystemMap GUI.

This manual contains the following images, used to indicate that a segment of text requires special attention:



Additional Information: Additional information is used to indicate shortcuts or tips.



Warning: Warnings are used to indicate possible problem areas, such as a risk of data loss or incorrect/unexpected functionality.

This chapter describes the SystemMap module, the SystemMap GUI and the organization of the information within the SystemMap GUI.

This chapter contains the following sections:

- **What is SystemMap?:** Defines the function and role of the SystemMap module in the GW3-TRBO solution.
- **Using the Systems Tree:** Describes how to use the SystemMap *Systems* tree.
- **Using System Map Windows:** Describes how to use the system map windows.
- **Issuing Repeater Commands:** Describes how to issue repeater commands from the system map windows.

What is SystemMap?

Terms

- **Attachment List:** The groups assigned to a GW3-TRBO user in the Security module.
- **Node:** An entry or item in a tree.
- **Peer:** A device on the MOTOTRBO system registered as an entity on the repeater network.
- **RDAC:** Repeater Diagnostics and Control. An interface on MOTOTRBO repeaters through which applications like GW3-TRBO can obtain information about the repeater and issue commands to change the repeater's status or programming. After the Trbo module connects to a repeater over the IP network, it attempts to establish a secondary RDAC connection with the peer. This secondary connection is required for many of the SystemMap module's features.
- **System Map:** A system map is a window showing detailed, near-real time information about each peer registered under a common MOTOTRBO system.

Function

The SystemMap GUI shows the real-time status information for each peer registered on your MOTOTRBO systems. Each peer's status information is collected and organized under the peer's WACN ID and System ID.

The SystemMap GUI's Systems tree allows each user to choose one or more system maps to view. Regardless of which system map windows are open, the SystemMap module will continue to gather information about all systems – even when the SystemMap GUI is closed.

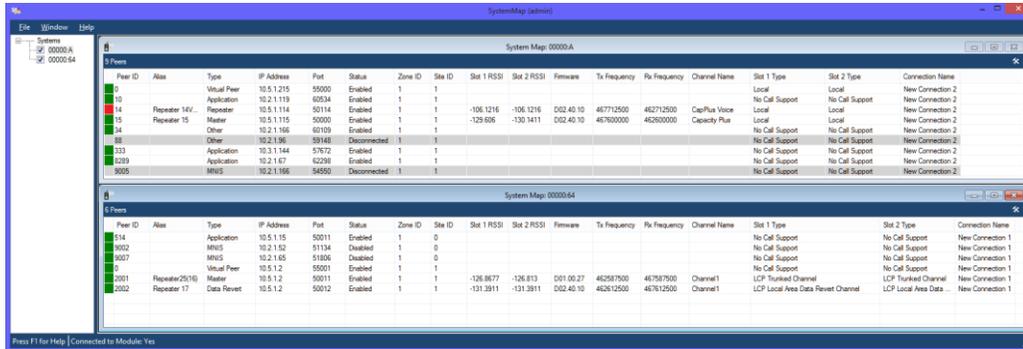


Figure 1.1 – SystemMap GUI

User Validation

The Systems tree presents only systems for which the user has access. To gain access to a system, the user must have at least one group from the system in their *attachment list* or have the *ViewAllGroups* privilege added to their role. To view or change a user's attachment list, see the *Group Filter* settings in Security. To view or change a user's role privileges, see the *Roles* section in Security.

Using the Systems Tree

Function

The Systems tree contains a node for each licensed System ID.

Notice that each system node in the Systems tree contains a checkbox. For these systems, the checkbox indicates if the system map window for this system is loaded. System map windows reside in the space to the right of the Systems tree.

Checking the checkbox of a system node will show the system's system map window. Unchecking the checkbox of a system node will hide the system's system map window.

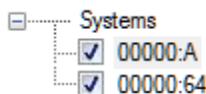


Figure 1.2 – SystemMap Systems Tree

Using System Map Windows

A system map window displays a real-time summary of the peers on your radio network. Peers represent the repeaters and applications to which GW3-TRBO is connected. Using the system map window, you can quickly view the status of your repeaters.

Peer ID	Alias	Type	IP Address	Port	Status	Zone ID	Site ID	Slot 1 RSSI	Slot 2 RSSI	Firmware	Tx Frequency	Rx Frequency	Channel Name	Slot 1 Type	Slot 2 Type	Connection Name
0		Virtual Peer	10.5.1.215	55000	Enabled	1	1							Local	Local	New Connection 2
10		Application	10.2.1.119	60534	Enabled	1	1							No Call Support	No Call Support	New Connection 2
14	Repeater 14V	Repeater	10.5.1.114	50114	Enabled	1	1	-106.1216	-106.1216	D02.40.10	467712500	462712500	CapPlus Voice	Local	Local	New Connection 2
15	Repeater 15	Master	10.5.1.115	50000	Enabled	1	1	-129.606	-130.1411	D02.40.10	467600000	462600000	Capacity Plus	Local	Local	New Connection 2
34		Other	10.2.1.166	60109	Enabled	1	1							No Call Support	No Call Support	New Connection 2
80		Other	10.2.1.136	59188	Disconnected	1	1							No Call Support	No Call Support	New Connection 2
333		Application	10.3.1.144	57672	Enabled	1	1							No Call Support	No Call Support	New Connection 2
8289		Application	10.2.1.167	62288	Enabled	1	1							No Call Support	No Call Support	New Connection 2
9056		MNIS	10.2.1.166	54590	Disconnected	1	1							No Call Support	No Call Support	New Connection 2

Figure 1.3 – System Map Window of a System

Each peer is represented by a row displaying the following elements:

- **Alarm Status:** A colored block indicates whether any alarms are active on the repeater. Green indicates no alarms; Red indicates one or more active alarms; Yellow indicates a link repeater or drop repeater marked as Not Present (digital backhaul systems only).
- **Peer ID:** The ID of the peer. For a repeater, this value is programmed in the MOTOTRBO Customer Programming Software (CPS) or Radio Management (RM) application. For an application, this value is usually configured when setting up a connection.
- **Alias:** The name of the repeater as it is programmed. This value is not displayed if the peer is not RDAC-capable. (IP Site Connect digital backhaul repeaters will have an alias of *[Digital Backhaul]* to distinguish them from the master/peer repeaters of the digital backhaul chain.)
- **Type:** Indicates the type of peer:
 - **Application:** A device identifying itself as a third-party application, such as a GW3-TRBO host.
 - **Data Revert:** A Capacity Plus or LCP data revert repeater.
 - **Drop:** An IP Site Connect digital backhaul repeater in the drop role; these handle subscriber calls initiated by it or other drop repeaters in the backhaul chain.
 - **Link:** An IP Site Connect digital backhaul repeater in the link role; these maintain connectivity between sites in the backhaul chain.
 - **Master:** The master peer in the peer network.
 - **MNIS:** The MOTOTRBO Network Interface Service peer.
 - **Other:** Any other peer that does not fall into one of the other known categories.
 - **Repeater:** A peer repeater.
 - **Virtual Peer:** A peer ID used by the repeater network as an abstraction of the rest slot on the system or site.
- **IP Address:** Indicates the IP address used by the peer.
- **Port:** Indicates the port used by the peer.
- **Status:** Indicates whether the repeater is Enabled or Disabled. Link and drop digital backhaul repeaters will have a status of Present or Not Present.

- **Zone ID:** The zone ID into which the peer is organized.
- **Site ID:** The site ID into which the peer is organized.
- **RSSI:** The number indicates the most recent known RSSI value for that slot. RSSI is requested from a repeater every few seconds. This value is not displayed if the peer is not RDAC-capable.
- **Firmware:** Displays the firmware version of the repeater peer.
- **Tx Frequency:** Displays the transmit frequency of a repeater peer.
- **Rx Frequency:** Displays the receive frequency of a repeater peer.
- **Channel Name:** Displays the currently active Channel on the repeater, as programmed in CPS or RM.
- **Slot 1/2 Type:** Displays the type of call support provided by the indicated slot on the peer. The type is determined by the services the peer requests from the peer network. Possible types include:
 - **No Call Support:** Peer does not receive call audio or data.
 - **Local:** Single-site call support.
 - **Wide:** IP Site Connect call support.
 - **LCP Trunked Channel:** Linked Capacity Plus voice slot.
 - **LCP Local Area Data Revert Channel:** Single-site LCP data slot.
 - **LCP Wide Area Data Revert Channel:** Multisite LCP data slot.
- **Connection Name:** The name of the connection (as specified in the Trbo module) to which the peer is associated.

Organizing the System Map

The columns on a system map window can be reordered by dragging the column header to the left or right. They can be resized by clicking the edge of the column header and dragging to the left or right. A column may be hidden by shrinking the column until it can no longer be seen.

The peer list may be sorted by clicking on a column header. Clicking the column header once will sort the list in ascending order by that column's values. Clicking the header of the column by which the list is currently sorted will toggle between ascending and descending order. If the **Zone ID** or **Site ID** column is used for sorting, the list will be sorted first by zone ID and site ID in ascending/descending order, then by Peer ID in ascending order. This allows the peers to be easily grouped by site.

View Menu

The **View** menu is accessible via the  button in the upper-right corner of each system map window. This menu includes the following options:

- **Font:** Provides options for changing the font and text size of the peer list.
- **Show Gridlines:** Toggles the display of gridlines on the peer list. Gridlines cannot be displayed when grouping is enabled for the window.
- **Reset Window Defaults:** Restores the display settings of the system map window to their default values. Use this option to quickly undo changes to

settings such as the column order, column widths, font or window size. The window position will not be changed.

- **Group By:**
 - **Do Not Group:** Disables grouping within this system map window.
 - **Site:** Groups the peers within this system map window by Zone and Site. While grouped, sorting works by sorting the items within the group. Sorting by group headers is not supported.

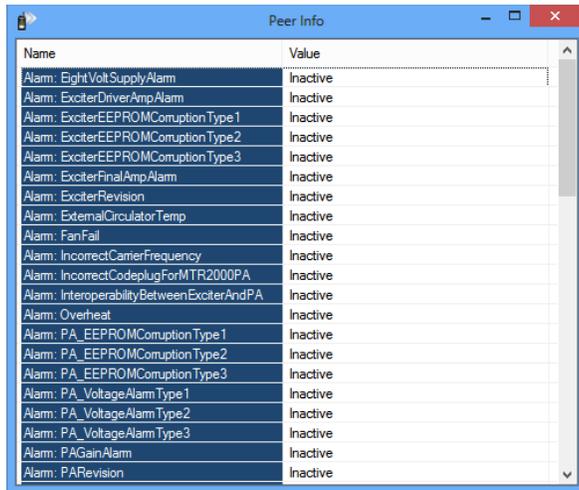
Choices made in the **View** menu, as well as changes made to the column order or column widths, will be saved when the SystemMap GUI is closed and remembered when reopening the system map window. These settings are saved for each system and each GW3-TRBO user, so each user may have different preferred settings for each system.

Peer ID	Alias	Type	IP Address	Port	Status	Zone ID	Site ID	Slot 1 RSSI	Slot 2 RSSI	Firmware	Tx Frequency	Rx Frequency	Channel Name	Slot 1 Type	Slot 2 Type	Connection Name
Zone 1 Site 1 (6)																
1	Repeater 1-1	Repeater	10.1.1.11	50000	Enabled	1	1	-118.45	-118.45	R01.08.00	454112500	454062500	Connect Plus	Local	Local	Connection 1
2	Repeater 1-2	Repeater	10.1.1.12	50000	Enabled	1	1	-123.45	-123.45	R01.08.00	454250000	454300000	Connect Plus	Local	Local	Connection 1
3	Repeater 1-3	Repeater	10.1.1.13	50000	Enabled	1	1	-118.45	-118.45	R01.08.00	454307500	454337500	Connect Plus	Local	Local	Connection 1
4	Repeater 1-4	Repeater	10.1.1.14	50000	Enabled	1	1	-123.45	-123.45	R01.08.00	454525000	454475000	Connect Plus	Local	Local	Connection 1
2001	Repeater 16	Master	10.5.1.2	50011	Enabled	1	1	-129.6997	-129.6997	DO2.06.0...	462587500	467887500	Channel1	LCP Trunked Channel	LCP Trunked Channel	New Connection 1
2002	Repeater 17	Data Rvst	10.5.1.2	50012	Enabled	1	1	-130.5982	-130.5982	DO2.06.0...	462612500	467612500	Channel1	LCP Local Area Data ...	LCP Local Area Data ...	New Connection 1
Zone 1 Site 2 (5)																
1	Repeater 2-1	Repeater	10.1.1.21	50000	Enabled	1	2	-118.45	-118.45	R01.08.00	454052500	454612500	Connect Plus	Local	Local	Connection 1
2	Repeater 2-2	Repeater	10.1.1.22	50000	Enabled	1	2	-123.45	-123.45	R01.08.00	454000000	454750000	Connect Plus	Local	Local	Connection 1
3	Repeater 2-3	Repeater	10.1.1.23	50000	Enabled	1	2	-118.45	-118.45	R01.08.00	454937500	454887500	Connect Plus	Local	Local	Connection 1
4	Repeater 2-4	Repeater	10.1.1.24	50000	Enabled	1	2	-123.45	-123.45	R01.08.00	455075000	455025000	Connect Plus	Local	Local	Connection 1
5	Repeater 2-5	Repeater	10.1.1.25	50000	Enabled	1	2	-118.45	-118.45	R01.08.00	455212500	455162500	Connect Plus	Local	Local	Connection 1
Zone 1 Site 3 (6)																
1	Repeater 3-1	Repeater	10.1.1.31	50000	Enabled	1	3	-123.45	-123.45	R01.08.00	455350000	455300000	Connect Plus	Local	Local	Connection 1
2	Repeater 3-2	Repeater	10.1.1.32	50000	Enabled	1	3	-118.45	-118.45	R01.08.00	455487500	455437500	Connect Plus	Local	Local	Connection 1
3	Repeater 3-3	Repeater	10.1.1.33	50000	Enabled	1	3	-123.45	-123.45	R01.08.00	455625000	455575000	Connect Plus	Local	Local	Connection 1
4	Repeater 3-4	Repeater	10.1.1.34	50000	Enabled	1	3	-118.45	-118.45	R01.08.00	455762500	455712500	Connect Plus	Local	Local	Connection 1
5	Repeater 3-5	Repeater	10.1.1.35	50000	Enabled	1	3	-123.45	-123.45	R01.08.00	455900000	455850000	Connect Plus	Local	Local	Connection 1
6	Repeater 3-6	Repeater	10.1.1.36	50000	Enabled	1	3	-118.45	-118.45	R01.08.00	456037500	455987500	Connect Plus	Local	Local	Connection 1
Zone 1 Site 4 (7)																
1	Repeater 4-1	Repeater	10.1.1.41	50000	Enabled	1	4	-123.45	-123.45	R01.08.00	456175000	456125000	Connect Plus	Local	Local	Connection 1
2	Repeater 4-2	Repeater	10.1.1.42	50000	Enabled	1	4	-118.45	-118.45	R01.08.00	456312500	456262500	Connect Plus	Local	Local	Connection 1
3	Repeater 4-3	Repeater	10.1.1.43	50000	Enabled	1	4	-123.45	-123.45	R01.08.00	456450000	456400000	Connect Plus	Local	Local	Connection 1
4	Repeater 4-4	Repeater	10.1.1.44	50000	Enabled	1	4	-118.45	-118.45	R01.08.00	456587500	456537500	Connect Plus	Local	Local	Connection 1
5	Repeater 4-5	Repeater	10.1.1.45	50000	Enabled	1	4	-123.45	-123.45	R01.08.00	456725000	456675000	Connect Plus	Local	Local	Connection 1

Figure 1.4 – System Map Window of a System with Site Grouping

Peer Info Window

Double-clicking on a peer brings up the **Peer Info** window, which contains additional details about the peer, including the status of its alarms. Most of the information requires an active RDAC connection to obtain; therefore, XPR-series repeaters using firmware released prior to R01.06 will show limited details.



Name	Value
Alarm: EightVoltSupplyAlarm	Inactive
Alarm: ExciterDriverAmpAlarm	Inactive
Alarm: ExciterEEPROMCorruptionType1	Inactive
Alarm: ExciterEEPROMCorruptionType2	Inactive
Alarm: ExciterEEPROMCorruptionType3	Inactive
Alarm: ExciterFinalAmpAlarm	Inactive
Alarm: ExciterRevision	Inactive
Alarm: ExternalCirculatorTemp	Inactive
Alarm: FanFail	Inactive
Alarm: IncorrectCamerFrequency	Inactive
Alarm: IncorrectCodeplugForMTR2000PA	Inactive
Alarm: InteroperabilityBetweenExciterAndPA	Inactive
Alarm: Overheat	Inactive
Alarm: PA_EEPROMCorruptionType1	Inactive
Alarm: PA_EEPROMCorruptionType2	Inactive
Alarm: PA_EEPROMCorruptionType3	Inactive
Alarm: PA_VoltageAlarmType1	Inactive
Alarm: PA_VoltageAlarmType2	Inactive
Alarm: PA_VoltageAlarmType3	Inactive
Alarm: PAGainAlarm	Inactive
Alarm: PARevision	Inactive

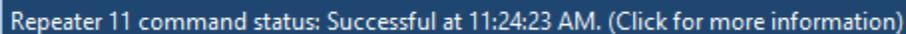
Figure 1.5 – Peer Info Window

Issuing Repeater Commands

A system map window allows you to issue commands to repeaters. An active RDAC connection is required to issue commands. Commands are issued through the Halcyon module. Please see the *Command Type Validation* section in the Halcyon manual for information on required privileges in Security. To issue a command, right-click a repeater and select the command from the popup menu. The following commands are supported:

- **Repeater Disable**
- **Repeater Enable**

The result of the command will be displayed in the status bar at the bottom of the system map window. You can click this text to display a dialog box with more information.



Repeater 11 command status: Successful at 11:24:23 AM. (Click for more information)

Figure 1.6 – Repeater Command Status Bar Message