GENESIS TRIO: WINDOWS-BASED CUSTOMER CARE AND BILLING SOLUTION

BILLING, REPORTING, AND ID MANAGEMENT EXCLUSIVELY FOR TWO-WAY RADIO SYSTEMS

Genesis Trio™ is a comprehensive Windows®-based customer care and billing solution designed specifically for the needs of owners and operators of two-way radio systems.

Genesis Trio helps manage and bill all of the many details associated with SMARTNET®, SMARTZONE®, Dimetra, Passport NTS, P25, and LTE* systems. Trio collects individual usage information — such as telephone, group calls, and private calls — and turns that raw usage into billable usage by the rules you set. It interfaces seamlessly with Crystal Reports and Microsoft Excel®. Its intuitive setup wizards make radio configuration simple. Trio can go from contract to invoice for most wireless communication systems.

Altogether, Trio is the most effective solution for:

- Provisioning *
- Billing
- Client Care
- Accounting
- Market and Traffic Analysis

* Contact Genesis for details.

A UNIQUE SOLUTION FOR A UNIQUE INDUSTRY

Very few companies offer billing and management software for trunked radio systems. Only Genesis has created a billing system specifically tailored for use on SMARTNET, SMARTZONE, Dimetra, Passport NTS, P25, and LTE* systems.
INDUSTRY-SPECIFIC SYSTEM MANAGEMENT

As a powerful modular enhancement of GenWatch3®, Trio accurately manages, reports, and invoices on systems of any size. Exclusive to the two-way radio industry, Trio is engineered specifically for SMARTNET®, SMARTZONE®, Dimetra, PassPort NTS, P25 or LTE* networks. It collects information from the ATIA, Control Channel, or AMNP* ports. Trio encompasses many more unique and powerful features, some of which include:

- Manages all fleets, agencies, departments, regions, IDs, talkgroups, and more
- Provides a visual inventory of radios
- Configures ranges of IDs and talkgroups for selected customers
- Manages billing with rate plans and service plans
- Built-in inventory, accounts receivable, payment processing, and more

* Contact Genesis for details

MODULAR DESIGN

Billing is the main module around which all others are connected. It contains all of the AR, invoicing, and customer support and management features. Trio stores and organizes large amounts of data in order to bill and manage customers and radio systems more efficiently and effectively.

The Radio Management modules store comprehensive system and subscriber details for billing, marketing, and customer service. Combined with the Billing modules, they create Trio’s complete resource for billing and management of trunked radio systems.

REPORTS, REPORTS, REPORTS

At Genesis, we’re crazy about statistics. Trio Reports have endless customization options, yet they appear in a way that make sense to users of all expertise levels, utilizing familiar Crystal Reports or Microsoft Excel®. Databases are driven in Microsoft SQL 2008 format for simplicity and cost-effectiveness. Trio’s database schema is available upon request, providing the flexibility to create custom interfaces for integration with other software or write custom reports without our assistance.

MULTILINGUAL EVERYWHERE

As a standard feature, Trio operates in English or Spanish, including invoices, client reports, and client contracts as well as GUI screens.

INCOMPARABLE VALUE

Genesis Trio offers the wireless trunking industry an affordable mid-tier Windows-based billing, reporting, and ID management solution. Pound for pound, Trio adds up to an incomparable value, making it the best choice for CC&B software.

MORE INFORMATION

Contact Genesis: 1-877-548-0465 (US & Canada)
1-903-561-6673 (Worldwide)

Visit www.genesisworld.com/Trio

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