Whether in an emergency or for general accountability, knowing the location of users operating on your system is important; even critical at times. GenWatch3® Location Services assists Radio System Managers in reducing response times, while also enhancing overall system performance and worker efficiency.

NEVER MISS AN EMERGENCY

When an emergency has been initiated by a radio user, a flashing alarm is shown on the GenWatch3 browser-delivered map next to the distressed user's location. While the alarm is active, the map will continuously center over the unit until the emergency is cleared from the map or a configurable timer expires. Even if there are multiple emergencies in progress, the map will move and resize as needed so all emergencies remain on the screen.

Most Radio System Managers are monitoring the location of hundreds of radios at a time. Therefore they have the flexibility to only show emergencies on the map to make sure the emergency is not missed. And if they are not looking at the map and an emergency occurs, a visual indication will pop up providing the subscriber and location information, as well as a link taking them to that subscriber’s last reported location.

LET’S TALK

+1 903-787-7400 — International
+1 877-548-0465 — Toll Free US & Canada
moreinfo@genesisworld.com

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FIND USERS QUICKLY

With a single click on a radio unit’s marker, Radio System Managers can view the latest timestamp, subscriber information and last reported location; including the address.

Haven’t heard from the radio in a while? No problem. Radio System Managers can generate an immediate location request or set a temporary cadence change to find the user and, if needed, address the situation quickly.

The Historic Breadcrumbs Report takes the guesswork out of a unit’s geolocation over a period of time and is likely to be of value in resolving an incident.

CONTROL VIEWING PRIVILEGES

Due to the sensitive nature of knowing where radio users are located, it’s important information is shared on a “need to know” basis. The GenWatch3® Location Services Enhancement offers Radio System Managers control over who has access to specific views within the GenWatch3 browser-delivered tool. The location data can also be filtered by Member Agency so only that agency can see and manage their respective subscribers and avoid those that have no relevance to their organization.

YOU DESERVE TO GET THE MOST OUT OF YOUR ASTRO 25 SYSTEM INVESTMENT!

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