As a System Administrator you are faced with a series of challenges when incidents occur that impact your overall network. You are bombarded by a flood of alarms from multiple sources without much assurance which are useful or not in resolving the fault. Even when you identify and filter through each alarm, there is uncertainty which is the most critical and should be dealt with first. The Genesis Operations Bridge Manager of Managers can help bring calm to the chaos by providing System Administrators with tools to reduce the time to repair and prioritize workloads in order to maintain high service quality.

CONSOLIDATE EVERYTHING

The Genesis Operations Bridge provides a "single pane of glass" view across a multi-technology, multi-vendor network. Being able to see everything in a centralized manner increases a System Administrator's operational efficiency by eliminating "swivel chair management". Also, all the information that is collected is intelligently displayed in a common format resulting in clearer fault and performance metrics across the different systems.

Geographic views are provided to show where sites are located, their alarm status, as well as performance over time.

LET’S TALK

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ELIMINATE THE NOISE

A significant amount of the alarms that come out of the Motorola Unified Event Manager (UEM) are filtered before they get to the Genesis Operations Bridge to be monitored and managed. Duplicates are eliminated, short outages and events are suppressed, even events that are not deemed useful by the System Administrator can be thrown away. The events that are maintained are then correlated together to determine, based on a pattern of events, the root cause of the incident. This "behind the scenes" activity helps to reduce the clutter only displaying the most pertinent information needed to resolve the issue.

DRIVE RAPID RESPONSE

Being able to correlate events to find a root cause is just one example where the Genesis Operations Bridge can save System Administrators time when addressing network issues. The software not only has the ability to decipher the meaning of each event by mapping IP addresses to the exact device, but also displays information in a manner that is easily understood.

Real-Time Service Health Monitoring encourages System Administrators to focus less on individual events and more on the true impact on services offered to their users. This helps to better prioritize already limited resources. Add to this the ability to automatically escalate work tickets, and watch employee productivity and efficiency improve.

YOU DESERVE TO GET THE MOST OUT OF YOUR ENTIRE NETWORK INVESTMENT!

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