GENESIS
OPERATIONS BRIDGE

Total System Management for ASTRO® 25 Networks

CONSOLIDATE EVERYTHING • ELIMINATE THE NOISE • DRIVE RAPID RESPONSE
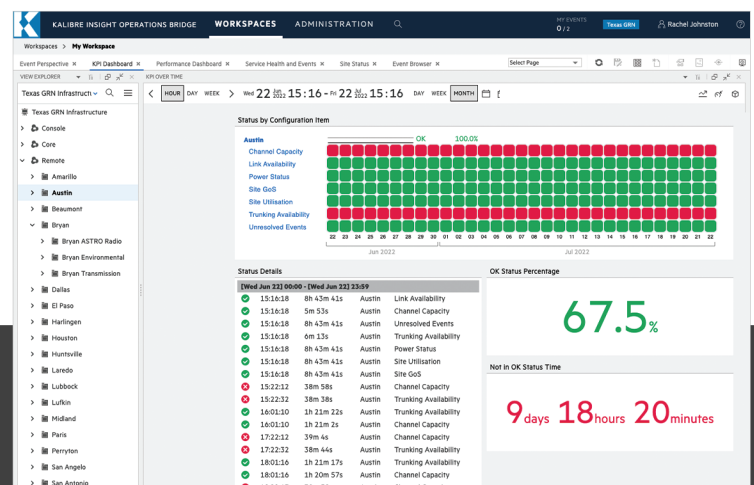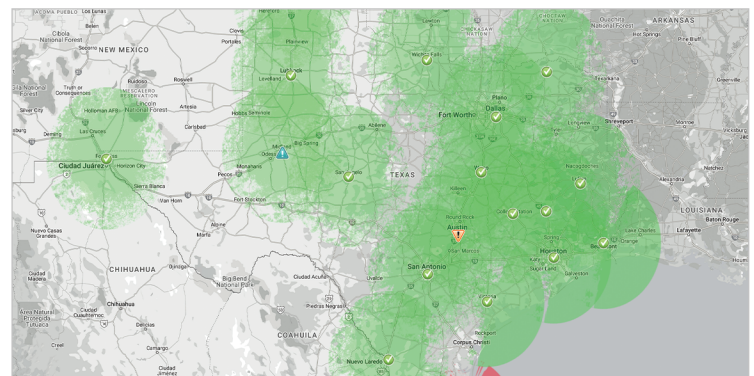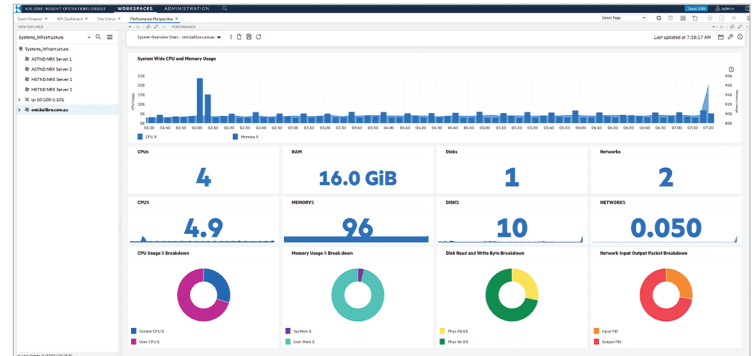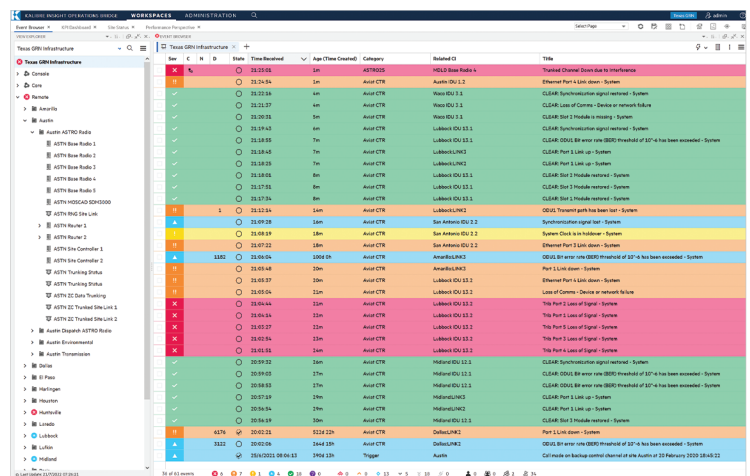
As a System Administrator, you face a series of challenges when incidents impact your overall network. You are often bombarded by a flood of alarms from multiple sources, and it can be difficult to understand which are useful in resolving the fault. Once you identify and filter through each alarm, how do you decide which is the most critical and know its root cause? The Genesis Operations Bridge Manager of Managers can help bring calm to the chaos by providing System Administrators with tools to reduce the time to repair and prioritize workloads to maintain a high quality of service.

CONSOLIDATE EVERYTHING

The Genesis Operations Bridge provides a "single pane of glass" view across a multi-technology, multi-vendor network. The ability to see everything in a centralized manner increases a System Administrator's operational efficiency by eliminating "swivel chair management." Collected data is intelligently displayed in a standard format resulting in clearer fault and performance metrics. Geographic views show site locations, alarm statuses, and network performance over time.

LET'S TALK

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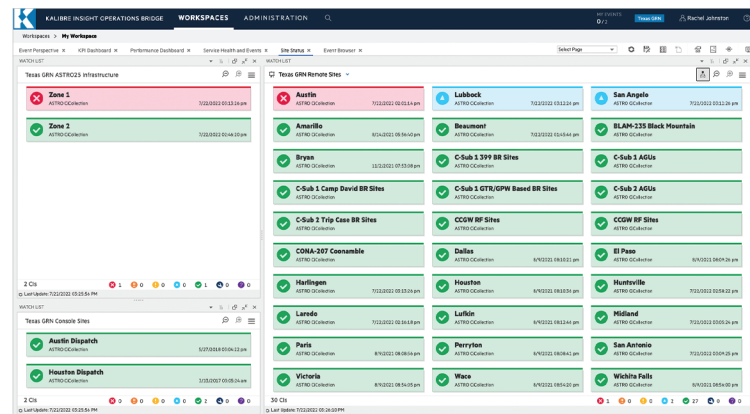
ELIMINATE THE NOISE

Genesis Operations Bridge can suppress duplicate alarms, short outages and events not deemed useful by the System Administrator. Many alarms from the Motorola Unified Event Manager (UEM), microwave backhaul networks, and MPLS networks (among others), are filtered before they are received by the Genesis Operations Bridge to be monitored and managed. All system events and alarms are archived, even those not actively displayed. Displayed events and alarms are then correlated to determine, based on a pattern, the root cause of the incident. This "behind the scenes" activity helps to reduce the clutter by only displaying the most pertinent information needed to resolve the issue quickly.

DRIVE RAPID RESPONSE

Correlating events to find a root cause is one example of how the Genesis Operations Bridge saves System Administrators time when addressing network issues. The software deciphers the meaning of each alarm by mapping IP addresses to the exact device and displays information in a manner that is easily understood.

Real-Time Service Health Monitoring encourages System Administrators to focus less on individual alarms and more on the actual impact on service availability, helping to prioritize limited resources better. Integrating the Genesis Operations Bridge with work ticketing and incident escalation software can improve team productivity and efficiency.

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YOU DESERVE TO GET THE MOST OUT OF YOUR ENTIRE NETWORK INVESTMENT!

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